



Welcome back to Go Wild Glasgow & Play Street Glasgow! We cannot wait to welcome you all to come and play with us again. We have taken lots of measures to keep you all safe and will continue to do so.

Please note that by proceeding with your booking, your group is agreeing to abide by the Go Wild Glasgow & Play Street Glasgow Centre Rules and Covid-19 safe procedures throughout your visit with us.

Please note that the cafe will be open as usual but will close for hot/cold food 30mins before the end of the session. It will stay open for hot/cold drinks and snacks until the end of your session.

It is important that the following steps are taken and adhered to by all; in order to help us provide a safe environment for us all.

1) Please do not attend if you or anyone in your household are showing any of the below symptoms, or have done in the previous 14 days of your visit:

- A high temperature – this means you feel hot to touch on your chest or back
- A new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual) -A loss or change to your sense of smell or taste – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

2) Before entering the centre, all members of your group will be required to have your temperature taken by a non-contact thermometer and be asked to sanitise your hands. Should your temperature be higher than required, you will not be allowed entry.

3) We are operating a ticketless booking system. Please just say your name and show us the email confirmation on arrival and we will check you off our list. To aid entry, please only queue when all members of your group have arrived.

4) During your visit please ensure you wash your hands for at least 20

seconds using soap and water regularly and use the multiple sanitisers around the centre as well. Please ensure all children sanitise their hands prior to entering and exiting the play areas, including all frames.

5) All adults and children over the age of 11 must wear a face covering at all times in the centre except for when you are sat at a table eating or drinking.

6) We have reduced the allowed human capacity of the building and also reduced the amount of tables and chairs in the centre in order to adequately distance them from each other. We ask that you do not sit more than 4/6/8 people at a table and refrain moving your table or chairs.

7) Where possible, please leave buggies / prams in the car. When inside the building, management reserve the right they can be moved in order to accommodate social distancing if required.

8) Please adhere to the social distancing guidelines of 2 metres wherever possible and follow the floor signs when queuing for the cafe or entrance and exit. Please wear a face mask in all areas apart from when sat at your table.

9) We have put in place a one way system around the frame - please ensure this is followed. Adults are allowed and encouraged to enter the frame and when doing so please ensure your children are adhering to social distancing rules and following the one way system.

10) If you are vulnerable or from a greater risk area we recommend you do not attend the centre.

11) Please do not organise large gatherings of meet ups outside of your bubble or household. Please adhere to the government guidelines when meeting up with anyone who is not in your household. **These can be found here:** www.gov.uk/guidance/meeting-people-from-outside-your-household-from-4-july

12) When booking your tickets we will keep your personal details on file for 21 days for the UK Government's Track and Trace purposes. This is in accordance with GDPR rules.

13) The consumption of food or drink on any of the play equipment or in the playground areas is strictly prohibited. No food or drink is to be brought on to the premises.

14) Please ensure you dispose of all litter including any used, disposable

protective wear such as disposable face coverings or gloves properly in litter bins or take it home with you.

15) Please use contactless payment wherever possible.

16) Please adhere to the Go Wild Glasgow & Play Street Glasgow Centre Rules at all times, ensuring appropriate clothing is worn and recognise that all children are the responsibility of the adults supervising them, not the Go Wild Glasgow & Play Street Glasgow staff. Please see the Centre Rules on our website.

17) Please note that all tickets are non-refundable and non-transferable.

18) Go Wild Glasgow & Play Street Glasgow have the right to refuse admission or evict any persons if they behave in such a way as to jeopardise the safety of themselves or others.